



Health quality

**THE book to make the link between HAS standards and ISO 9001 standards
has just been published by AFNOR Éditions**

Health establishments are required to be certified by the High Authority for Health (HAS). However, many establishments certify their services according to the ISO 9001 standard. It is therefore essential to have a single quality system. In this new work, Sofia Benchehida explains how to respond to the new HASv2020 standard while remaining compliant with the requirements of the ISO 9001v2015 standard.

In this unique book, the author goes straight to the point and offers a very practical and operational architecture. The objective is twofold: to guide the reader step-by-step towards the new standards of the High Authority for Health, by matching the criteria of the HASv2020 standard and the NF EN ISO 9001:2015 standard, and to help establishments implement place or continue to operate an integrated management system.

By reviewing each criterion of the new benchmark of the High Authority of Health, which converges towards the concept of the Deming wheel, Sofia Benchehida thus allows an operational approach to the quality system. Above all, it allows healthcare establishments certified or wishing to be ISO 9001 certified to consolidate a single management system!

A book intended for public and private health establishments, maternity wards, home hospitalization structures, psychiatric and mental health structures... but also for any organization that must comply with the standards of the High Authority for Health.

The author

Sofia Benchehidais is a health engineer and graduate in business administration in Toulouse. She worked for several years in an ISO 9001 certified healthcare establishment. Since 2015, she has been an ICA auditor certified by AFNOR, a trainer and offers support to organizations wishing to do so.

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