



Certification of health establishments

**“Quality Management in Health”, a real practical guide towards
ISO 9001 certification**

has just been published by Éditions AFNOR

In the current context of hospital tension, the work accomplished by health establishments to respond to the High Authority of Health (HAS) can, more than ever, fuel a real approach to progress according to ISO 9001. And it is more easy than it seems, according to Sofia Benchehida.

Now an ISO 9001 auditor, Sofia Benchehida has worked for a long time in a certified healthcare establishment. Here she provides an analysis, step by step, which demystifies quality by demonstrating that the work accomplished to achieve HAS certification now allows us to take a step forward to move towards another organization, more relevant and oriented towards risk management. : that proposed by the ISO 9001 standard.



Each chapter of this book sets out one or more requirements of the ISO 9001 standard, followed by explanations to respond to them, either by giving concrete examples or by comparing with the requirements of the HAS. An innovative approach thus allowing consolidation between the requirements of the HAS manual and those of the ISO 9001 standard into a single, more effective quality system.

A practical book giving all the keys to ensuring optimal organization of services and making it easy to achieve certification! An essential book for all managers of healthcare establishments to better understand the implementation of ISO 9001 certification.

The author

A health engineer and graduate in business administration in Toulouse, **Sofia Benchehida** worked for 7 years in a medical-surgical health and follow-up care and rehabilitation establishment certified ISO 9001. Since 2015, Sofia Benchehida has been an ICA auditor certified by AFNOR and works as a freelancer in auditing, consulting and training.

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